

2020 AIM Advocacy Forum Cancellation: Frequently Asked Questions

On Monday, March 9, after careful consideration, the Alzheimer's Association announced the difficult decision to cancel the 2020 AIM Advocacy Forum. The health and safety of our advocates, staff and constituents are top of mind in making this decision. The following FAQs are designed to answer any questions you have regarding this decision. For any additional questions, please contact us at 800.272.3900 or bakallmyer@alz.org, Beth Kallmyer, vice president care and support.

Why did you cancel the Advocacy Forum?

The Alzheimer's Association has been monitoring developments with COVID-19 and has canceled the Advocacy Forum. This decision was made because the health and safety of our volunteers, staff, and all of our constituents are our top priority. We are adhering to guidance from the CDC, and other experts from the government and private sector.

We did not come to this decision lightly, but given that the health and safety of our volunteers, staff and all of our constituents are our top priority, and the evolving nature of COVID-19, the Alzheimer's Association leadership team is confident this is the right decision.

Did you consider moving the date rather than canceling the event?

We explored all options. Unfortunately, as a result of COVID-19 developments and guidance from both government and private sector experts, determining an appropriate new date was not possible.

Will you refund my registration fee?

Yes. The Alzheimer's Association will refund the registration fee of all attendees. You will receive an email confirming your refund. Please note it may take up to 10 business days to see the credit on your statement.

How do I cancel my hotel reservation?

If you booked a hotel room inside the Advocacy Forum block at the Marriott Wardman Park, please call 800.228.9290 to cancel your reservation. Cancellations made 24 or more hours prior to check-in will not have a cancellation fee.

I booked my hotel outside the room block. Will I be charged a fee for canceling?

If you booked accommodations outside the room block please consult your hotel for their cancellation policy. Due to COVID-19, many hotels have issued new cancellation policies.

If the outcome with your hotel is not suitable, please contact us at 800.272.3900 or bakallmyer@alz.org, Beth Kallmyer, vice president care and support. We want to be supportive. We want you to get the best possible resolution.

Can I get a refund for the cost of my flight?

While each airline has different cancellation and exchange policies, most major airlines have announced they are adjusting their policies, as a result of COVID-19 developments. Please consult your airline or travel booking site for their policy.

If the outcome with your airline is not suitable, please contact us at 800.272.3900 or bakallmyer@alz.org, Beth Kallmyer, vice president care and support. We want to be supportive. We want you to get the best possible resolution.

Can I get a refund for the cost of my train/bus ticket?

Due to COVID-19, many cancellation policies are changing. Please consult your transportation company for their policies.

If the outcome with your transportation company is not suitable, please contact us at 800.272.3900 or bakallmyer@alz.org, Beth Kallmyer, vice president care and support. We want to be supportive. We want you to get the best possible resolution.

What impact will canceling the Advocacy Forum have on our ability to achieve our 2020 policy priorities?

We will continue to build momentum to advance policies that improve the lives of all those affected by Alzheimer's and all dementia. In place of the Advocacy Forum, we will roll out a comprehensive campaign that will deliver the advocacy impact we would have achieved through the Forum.

Will I still be an AIM member since the Advocacy Forum was canceled?

If you paid the \$20 AIM membership fee when registering, or your AIM registration is still valid, you will remain an AIM member.

Does this impact other Association events including State Advocacy Days, local support group meetings or the Alzheimer's Association International Conference?

No, this decision was specific to the unique circumstances of the Advocacy Forum. We will continue closely monitoring COVID-19 developments and recommendations from local public health agencies, with the health and safety of all participants in mind, on an event-by-event basis.

When is the next AIM Advocacy Forum?

We look forward to holding the next AIM Advocacy Forum in 2021. We are currently finalizing those details.

Where can I find more information about COVID-19?

A reliable source of information is the [COVID-19 section of the Centers for Disease Control and Prevention's \(CDC\) website](#).