

# IMPORTANT NOTICE

Dear Community Member,

The Alzheimer's Association – North Central Texas Chapter staff has been monitoring the unfolding circumstances regarding the daily news about COVID-19 (the coronavirus) and carefully considering the impact on our community members.

Our number one goal is the safety and wellbeing of individuals with Alzheimer's, their families and care partners, our advocates, volunteers and the people in the communities we serve. In concert with many organizations in the Fort Worth area, our focus remains on preventing the spread of the virus. To be in sync with that focus, Harry Johns, our President and CEO, has said that all Alzheimer's Association chapter staff members should work remotely from home for an undetermined amount of time.

This means that all of our chapter offices – **Fort Worth**, 2630 West Fwy Suite 100; **Abilene**, 301 South Pioneer, Suite 105; **Waco**, 710 North 64<sup>th</sup> Street; and **Wichita Falls**, 901 Indiana, Suite 350 have closed to walk-in business starting Friday, March 13. No staff will be in these offices; however all staff will have access to their emails and voicemails. The 24/7 Helpline, 800.272.3900, and our website, [alz.org](https://www.alz.org), will be fully operational.

All education programs and classes are being postponed until further notice. In the meantime, we are working on a plan to offer virtual education opportunities as soon as possible. Please stay tuned to our social media platforms and our website for updates.

We are currently reviewing the ability of our support groups and their facilitators to continue to gather in a safe manner. Please check social media and our website daily for more information. **Facebook** @ALZNCT **Twitter** @ALZNCT **Instagram** @alzncct.

Please utilize our 24/7 Helpline, 800.272.3900. This line is active and is not closing. In addition to the Helpline, alz.org has many support tools including ALZConnected and Alzheimer's Navigator which are great tools for caregivers. Thank you for your patience. Stay safe.

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